In August 2015, WeHOPE launched Dignity on Wheels (DoW), a mobile hygiene service that provides free showers and laundry services to the homeless in 4 counties and 17 cities throughout the Bay Area. Comprehensive case management support is provided to address a variety of individual challenges including job loss, illness, and food insecurity.



Additional Resources

The County Homeless Engagement and Access Team (HEAT) will be on site on the following dates (2021) to serve as an additional resource and connection point for the individuals accessing this service:

3/21; 3/28 4/4; 4/18 5/16 6/20 7/18 8/15

Additional homeless response and prevention resources can be found <u>on</u> <u>the City's website</u>.

Contact Us

Dignity on Wheels: 650-330-8000 info@wehope.org

City of Milpitas:
Monday-Friday; 8AM-5PM
housing@ci.milpitas.ca.gov
408-586-3269



Mobile Shower and Laundry Service



FAQ's

Why Was Dignity on Wheels Started?

The lack of showers and access to laundry is a growing and critical problem for individuals experiencing homelessness, and a key reason many do not seek employment, housing assistance or other social services for which they are eligible. Dignity on Wheels aims to serve as the entry point to a continuum of transformational services.

Who do you serve?

Dignity on Wheels provides **free** showers and laundry services to homeless and at risk individuals in the Bay Area.

How many times per week will you provide service?

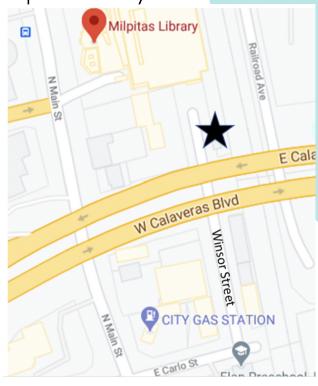
Dignity on Wheels will be at the Winsor Street location in Milpitas once per week. Schedules of other site locations can be found at the link below: https://tinyurl.com/8jc9mzne

For more information, visit www.wehope.org

About the Service

When: Every Sunday from 11AM-3:30PM; Beginning March 21, 2021 *Last laundry walk-in at 2:30PM *Last shower walk-in at 3:15PM

<u>Location</u>: Northern end of Winsor Street; Immediately south of the Milpitas Library



<u>Transportation</u>: Bus Lines 66 and 47 serve the Milpitas Library Schedules are reduced on Sundays

What does a typical session look like?

- Clients arrive intermittently and are served on a first come first served basis.
- Clients provide basic demographic data.
- Clients are provided 15 minutes in the shower room with 7 minutes of hot water. Towels, hygiene kits, and laundry detergent will be provided at each session.
- If the client wants to do laundry,
 WeHOPE will provide client with
 laundry bag, which clients fill and
 return to WeHOPE staff. Staff will
 launder the clothing and return it to
 the client. A change of clothes will be
 provided as needed.
- Clients will have the opportunity to meet with WeHOPE staff to assess unmet needs and access community resources.